

 <div> PA TURNPIKE COMMISSION POLICY <i>This is a statement of official Pennsylvania Turnpike Policy</i> </div>		NUMBER: 7.16 APPROVAL DATE: 06-05-2018 EFFECTIVE DATE: 06-21-2018 REVISED DATE: 00-00-0000
POLICY SUBJECT: Emergency Travel Movements-Response to Disaster Recovery Efforts	RESPONSIBLE DEPARTMENT: Traffic Engineering and Operations Toll Operations-ETC	

A. PURPOSE and SCOPE:

To establish administrative procedures for collection of toll revenue for vehicular movements of Emergency Response Vehicles (ERV) and Essential Service Provider Vehicles (ESPV) traveling on the Pennsylvania Turnpike in response to disaster recovery efforts due to a formal Presidential or Gubernatorial declared emergency.

B. GENERAL POLICY:

The Pennsylvania Turnpike Commission (Commission) is not eligible for reimbursement of lost toll revenue from the Federal Emergency Management Agency (FEMA) or the Pennsylvania Emergency Management Agency (PEMA). With the establishment of this policy, the Commission recognizes the need to be responsive to disaster relief efforts regarding movement of ERV and ESPV across the Turnpike system while satisfying its statutory and contractual obligations for toll collection.

C. DEFINITIONS:

Emergency Response Vehicles: For the purposes of administering this policy, ERVs are defined as those vehicles owned and/or operated by Police, Fire or Emergency Medical Service (EMS) entities.

Essential Service Provider Vehicles: For the purposes of administering this policy, an ESP, as defined by the Stafford Disaster Relief and Emergency Assistance Act, as amended, 42 U.S.C.§ 5189(e) is:

- “a municipal entity; a nonprofit entity; or a private, for-profit entity that contributes to efforts to respond to an emergency or major disaster” and
- “provides telecommunications service; electrical power; natural gas; water and sewer services; or any other essential service, as determined by the President.”

D. TOLL RATE:

ERVs shall not be assessed a toll rate by the Commission under this policy.

ESPVs shall be assessed a flat rate not to exceed an amount established by the Commission under this policy.

E. PROGRAM:

For ER and ESP entities who are not current E-ZPass customers, emergency movements on the Pennsylvania Turnpike shall be managed through a temporary account program(s) as set forth in the Emergency Travel Movement Program Information and User Guide.

Customer assistance regarding the process or program rules including emergency travel procedures and questions regarding the website shall be provided by: The Traffic and Operations Center (TOC),

- Electronic Toll Collection (ETC), Customer Service Operations
- E-ZPass Customer Service Center (CSC)
- The Customer Assistance Center (CAC)

To participate in the program, ER and ESP entities shall comply with program requirements established in the Emergency Travel Movement Program Information and User Guide.

This policy letter is intended to provide guidance and appropriate controls with respect to vehicular movements of ERV and ESPV traveling on the Pennsylvania Turnpike in response to federal or state declared emergencies. However, the PTC recognizes that specific, unforeseen or unique circumstances may exist or occur that require exceptions be made with respect to strict application of, or adherence to, this policy. Such exceptions may be made at the discretion of the PTC's CEO or COO so long as any modifications are in accordance with the PTC Trust Indenture.

This Policy Letter supersedes all previous Policy Letters on this subject.